

Functional application management introduction

Group Training

Training code FABO

Spoken Language Dutch

Language Materials Dutch

Dayparts 8

Price €2.100,00

excl. VAT No extra costs.

What is Functional application management introduction

Successful business operations is increasingly dependent on well functioning information systems. Too little - or incorrect - focus on the Functional Management of these systems will inevitably lead to higher costs and lower revenues.

After this training you will have a full understanding, in your role as a Functional (Application) Administrator, of what you can do for your company's interests in the areas of continuity and flexibility.

Not only the role of the administrator, but also of the process owner and other IT functions are taken into consideration. It is precisely the interaction between these roles, including an Administrator who knows how to position his role, that is necessary for the desired result. We will focus on the "Objects of management" as Policies - Users - Functionality - Data - Documentation followed by the associated approach and techniques.

Who should attend Functional application management introduction

This training is deisgned for people who want to have a insight into the modern vision around information management. For those who are concerned with or responsible for the information process or its use within the information domain.

You work for example as:

- Functional Adminstrator
- Functional Application Adminstrator
- Data Adminstrator
- Various roles in information management

Prerequisites



The participants are expected to have some basic knowledge of automation. In addition, some experience with working with information systems is required. This training does not stand on its own, but is part of several of our curricula. You want to make the right training choice and develop optimally. Our curricula help you with this. Curious? You can find them on the Curriculum page.

Objectives

After completing the training, the participant has insight into: the operational processes with regard to functional application management the set-up of functional application management the coherence between the incident control, problem control, change management and configuration management fields an approach with regard to the intake of a functional design an approach to functional system evaluations importance and possibilities of security and procedures the relationships with ITIL® and BiSL®

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