

# Lean IT Foundation (NL)

## Group Training

Training code	LEANIT-F
Spoken Language	Dutch
Language Materials	English
Dayparts	4
Price	€1.300,00 excl. VAT No extra costs.

## What is Lean IT Foundation

Do you want your IT management or development organization functioning more effectively, efficiently and faster? Then Lean IT is right for you. Lean IT focuses on the application of Lean in IT processes. After successful application in manufacturing (lean manufacturing) and services (Lean Services), the application of Lean IT has been developing strongly in the last few years. How do you ensure that effective change management policies are followed? How do you make sure that turnaround time in resolving incidents is reduced? Organizations increasingly recognize that they can benefit by applying Lean IT in their IT delivery departments.

This training with a continuing practical oriented IT case provides your basic knowledge and insight about the application of Lean and Lean in an IT environment. The course also prepares you for the APMG exam Lean IT Foundation and the associated certification.

This training includes a voucher for the official, internationally recognized exam.

The costs of the exam voucher are included in the price of the training. Shortly after the start of the training you will receive a voucher with which you can reserve your exam.

Bear in mind that you must plan your exam at least 5 working days in advance.

For more info check: <https://academy.capgemini.nl/en/topic/exams-capgemini-academy>

## Who should attend Lean IT Foundation

The training is intended for employees of an IT organization. In particular, the training is relevant to IT professionals who work in an organization that Lean IT has already adopted or plan to adopt.

There are no specific entry requirements for this training.

### Prerequisites

There are no specific entry requirements for this course. It is recommended that the participant is working in

or dealing with an IT organization.

## Objectives

After completing the training, participants are familiar with the concept of Lean: The origin and development of the Lean philosophy. The most important elements of Lean. The concept of waste, variation and inflexibility The participants also have knowledge of and insight into: Customer value, Voice of the Customer, CTQ Process improvement, Value Stream Mapping Performance and KPIs Organizational preconditions for the introduction of Lean Lean behavior and attitude Meaning and purpose of Visual management and the visual management use of daily and weekly signs.

The participants are familiar with the practical application of the following Lean IT (analysis) tools: Voice of the Customer SIPOC and Critical to Quality Value Stream Map KPIs Personal "change story"

## Exam Information

- Exam duration (minutes): 60 min
- % extra time for non-native speakers: 0%
- Number of exam questions: 40
- Minimum to pass out of total questions: 26
- Exam style: Multiple choice
- Open Book: No

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An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

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