

Customer Journey Design

Group Training

If a third-party copyright applies to this course, you will find the copyright on https://academy.capgemini.nl/en/topic/trademarks/

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <u>https://academy.capgemini.com/</u>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals academy.capgemini.nl

The information contained in this document is proprietary. ©2025 Capgemini.