



ITIL® Intermediate: Managing Across the Lifecycle



Academy

Group English

Training code	CGAITIMACE
Spoken Language	English
Language Materials	English
Dayparts	4
Price	€2.245,00 excl. VAT No extra costs.

Group Dutch

Training code	ITV3MLC
Spoken Language	Dutch
Language Materials	English
Dayparts	4
Price	€2.245,00 excl. VAT No extra costs.

What is ITIL® Intermediate: Managing Across the Lifecycle

The training ITIL® Intermediate Managing Across the Lifecycle is the last training module required in order to achieve the ITIL® Expert certification. In the training managers, team leaders, administrators, process owners, IT consultants and IT professionals are expected who will be involved in managing, coordinating, integrating and/or implementing ITIL® processes and activities.

After attending the course you will be ready for the official ITIL® Intermediate: Managing Across the Lifecycle Exam. The training consists of a combination of different forms of learning. The number of contact days are limited, without compromising on quality.

The exam is not included in the training. If you want to do the exam, book it via our website

Who is ITIL® Intermediate: Managing Across the Lifecycle for



The course is interesting for service managers, service coordinators, team leaders, administrators, process owners, IT consultants and IT professionals working in the field of IT management and service management and want to be able to demonstrate their expertise through the ITIL Expert certification.



You must have obtained a minimum of 15 points at the intermediate level. It also must have the right mix of exams (for example, all lifecycle modules). Are you certified ITIL v2 Service Manager then only CSI or SS is sufficient.

Please contact us if you are unsure that you have achieved the right level.

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About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals.

Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals
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