

Consultancy Skills - Communication (NL)

Group Training

Training code	CGACS-C1CD
Spoken Language	Dutch
Language Materials	Dutch
Dayparts	5
Price	€1.900,00 excl. VAT No extra costs.

What is Consultancy Skills - Communication

As a professional, you must be able to deal with people inside and outside your own organization, which can vary greatly in character, background (socio-cultural) and subject.

A professional communicates with colleagues, managers (hierarchical inequality) and employees from different departments and layers of organizations and with different intentions: gaining information, passing on knowledge and insights into giving advice.

To get to a constructive way of communication and maintain this way, different insights and techniques (approach) are possible.

During the training 'Consultancy Skills - Communicate' communication techniques are discussed and practiced, building on the 'Empathic Listening' training. Understanding your own communication style and knowing how to tailor it to the other is a red thread through the training.

After the training, the professional is familiar with the most common theories of communication and is able to optimize his / her own communication style based on that. The ultimate goal is to be able to interact with the other in order to be able to work with the other to take account of your own communication style.

Who should attend Consultancy Skills - Communication

Professionals with one year experience, who want to present themselves as a senior associate.

Senior implies: being able to switch responding to different characters and situations in order to create meaningful communication for both parties.

Prerequisites

Empathic Listening



Objectives

After the training, the professional is familiar with the most common theories about communication and is able to optimize his / her own communication style based on this. Taking into account your own communication style, the ultimate goal is to be able to enter into a connection with the other in order to be able to collaborate with the other on that basis.

If a third-party copyright applies to this course, you will find the copyright on <https://academy.capgemini.nl/en/topic/trademarks/>

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <https://academy.capgemini.com/>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals
academy.capgemini.nl

IN/3A-018.18