

Business Proces Management Orientation

Group Training

Training code	BPM-O
Spoken Language	Dutch
Language Materials	Dutch
Dayparts	2
Price	€700,00 excl. VAT No extra costs.

What is Business Proces Management Orientation

The BPM orientation training course focuses on process thinking, concepts within Business Process Management, and the context in which BPM is placed. You get an overview of current methods and techniques required for BPM. You also learn more about current topics and trends in Business Process Management. After completing the training, you will have gained:

- Insight into the interfaces with other disciplines in the organization
- An understanding of the most important concepts
- Recognition of the importance of the different roles of stakeholders and the cooperation between them, including operational employees, IT specialists, business analysts, managers, etc.

Who should attend Business Proces Management Orientation

- Business Analysts: Understand BPM concepts to analyze and improve business processes.
- IT Specialists: Learn how BPM interfaces with IT systems and how to support BPM initiatives.
- Managers: Gain insights into process management to lead teams more effectively.
- Operational Employees: Understand the importance of BPM in daily operations and how to contribute to process improvements.
- Project Managers: Learn to manage BPM projects and ensure successful implementation.
- Quality Assurance Professionals: Understand BPM to enhance quality control processes.
- Entrepreneurs: Understand BPM to streamline business operations and improve efficiency.

Prerequisites

No prior knowledge of BPM is required. However, a basic understanding of business operations and



organizational structures is beneficial.

Objectives

At the end of the training you will:

- Understand the place of Business Process Management and what BPM entails, including key themes and concepts.
- Have insight into the interfaces with other disciplines within the organization.
- Understand the important concepts related to BPM.
- Recognize the importance of different stakeholder roles and the cooperation between them, including operational employees, IT specialists, business analysts, managers, etc.

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