academy

Facilitating Workshops - Practitioner (NL)

Group Training

Training code	FAC-P
Spoken Language	Dutch
Language Materials	Dutch
Dayparts	6
Price	€2.250,00 excl. VAT No extra costs.

What is Facilitating Workshops - Practitioner

The 'Facilitating Workshops - Practitioner' training is designed for those who have already led several different types of workshops and are looking to broaden their skills in terms of techniques and methods. This training focuses on dealing with 'difficult' behaviour of participants and groups, understanding group dynamics, and learning interventions. You will learn to design a workshop process and teaching methods that are tailored to your situation, organization, and desired results. This training aligns with the skills that the International Association of Facilitators (IAF) considers important for facilitators. It is expected that you have mastered the level of the Facilitating Workshops Foundation training course.

Who should attend Facilitating Workshops - Practitioner

For every professional who wants to get the best out of themselves and others every day, such as:

- Workshop Facilitators: Enhance your skills in handling difficult behaviours and understanding group dynamics.
- Team Leaders: Learn to design effective workshop processes tailored to your team's needs.
- HR Professionals: Gain insights into handling group dynamics and interventions.
- Project Managers: Learn to facilitate workshops that drive project success.
- Consultants: Equip yourself with a wide repertoire of methods and techniques for facilitating workshops.

Prerequisites

Participants are expected to have basic skills in workshop facilitation. It is preferable if you have completed the Facilitating Workshops Foundation training course.

academy

Objectives

At the end of the training you will be able to:

- Conduct a thorough preliminary interview with a client, discussing the three central themes of Objectives, Deliverables and Participants.
- Independently design a suitable process for the workshop based on the desired end result.
- Apply a wide repertoire of methods and techniques.
- Deal with different (difficult) behaviour of participants.
- Recognize and influence group dynamic processes (such as resistance).
- Use interventions to keep the workshop and the participants on the right track.
- Recognize your strong competencies and identify areas for improvement.
- Handle the situation where you have a role as a facilitator in your workshop and also as a content expert (consultant) and/or client.

If a third-party copyright applies to this course, you will find the copyright on https://academy.capgemini.nl/en/topic/trademarks/

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <u>https://academy.capgemini.com/</u>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals academy.capgemini.nl

The information contained in this document is proprietary. ©2025 Capgemini.