

Handling Criticism

Workplace Learning

Training code	KRIT-COMPI
Spoken Language	Dutch
Language Materials	Dutch
Price	€1.745,00 excl. VAT No extra costs.

What is Handling Criticism

Can you understand received feedback and convert into growth potential? Do you learn a lot from your feedback? Can you identify and understand the underlying needs from the providers of criticism? Do you know how you to process the different types of criticism? Would you also like to position unjustified criticism? We help you to make a growth process from received criticism because you know how to deal with justified and unjustified criticism.

You realize that potential criticism contributes to improving your professional behavior. This competency training focuses on achieving insight in the translation of criticism to, for you, valuable insights into your personal performance.

After completion of the training:

- You can you identify the different types of criticism
- You know how to respond effectively when you receive criticism.
- You are able to deploy instruments to effect the translation of criticism to needs and behavior

Who should attend the Handling Criticism

The training is meant for professionals who want to learn from feedback and criticism and develop their own approach for dealing with them.

The individual character of the training will ensure that it corresponds to your own experience and learning goals. You work with practical tasks, assignments with colleagues, and practice in your own work situation, perform self reflection and spar with your tutor.

Every week you discuss the completed assignments with your tutor by phone or mail. The total study is approximately three (working) days within a period of up to three months, depending on your learning objectives and time.

The training is tailored to the needs of the participants, whether you join a group course, or if you join an individual course like Workplace Learning.

Prerequisites

No specific level required

Objectives

You realize that critical potential contributes to improving your professional behavior.

In this competence training the emphasis is on gaining insight into translating criticism into valuable insights into your personal performance.

You learn how to respond effectively if you receive criticism.

At the end of the training:

- you can recognize the different types of criticism, you have insight into the way in which you effectively deal with the received criticism, you are able to use instruments to effectuate the translation of criticism into needs and behavior.

If a third-party copyright applies to this course, you will find the copyright on <https://academy.capgemini.nl/en/topic/trademarks/>

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <https://academy.capgemini.com/>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals.

Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals
academy.capgemini.nl

IN/3A-018.18