

ITIL® 4 Managing Professional Transition training including exam voucher

Group English

Training code	CGAIT4MPCE
Spoken Language	English
Language Materials	English
Dayparts	10
Price	€2.200,00 excl. VAT No extra costs.

What is ITIL® 4 Managing Professional Transition including exam voucher

ITIL 4 Foundation basic knowledge. And treatment of the most essential concepts and practices from the modules:

- Create, Deliver & Support
- Drive stakeholder value
- High Velocity IT
- Direct, plan & Improve

In addition, there is preparation for the ITIL 4 MP transition exam by discussing an example exam.

This training includes a voucher for the official, internationally recognized exam and one online-resit in case you do not pass the exam the first time.

The costs of the exam voucher are included in the price of the training. Shortly after the start of the training you will receive a voucher with which you can reserve your exam.

Bear in mind that you must plan your exam at least 5 working days in advance.

For more info check: <https://academy.capgemini.nl/en/topic/exams-capgemini-academy>

Who should attend ITIL® 4 Managing Professional Transition including exam voucher

This training is for people who carry out activities in ITIL® processes or who are involved in the design or improvement of the IT Service Management environment.

For example, you are a:

- Service Desk employee
- Change manager
- Service Manager
- Delivery manager
- 2nd line support employee

In addition, this training is suitable for participants who want to gain insight into the most recent version of ITIL®, want to obtain the ITIL® Foundation certificate or want to follow a further training in ITIL®.

To comply with the international standard, the training material is in English, so we recommend that you also take the exam in English.

Prerequisites

To be eligible for this ITIL 4 Managing Professional Transition, you must already be in possession of the ITIL Expert certification OR have a minimum of 17 credits obtained from training and exams based on the previous ITIL version.

Objectives

Employees who already have a recognized ITIL certification do not have to go through the entire ITIL certification house again, but can suffice with 1 training and 1 exam to be able to continue their recognition in ITIL.

Exam Information

- Exam duration (minutes): 90 min
- % extra time for non-native speakers: 25%
- Number of exam questions: 40
- Minimum to pass out of total questions: 28
- Exam style: Multiple choice
- Open Book: No

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Group Dutch

Training code	CGAIT4MPCD
Spoken Language	Dutch
Language Materials	English
Dayparts	10
Price	€2.200,00 excl. VAT No extra costs.

What is ITIL®4 Managing Professional Transition training including exam voucher

ITIL 4 Foundation basic knowledge. And treatment of the most essential concepts and practices from the modules:

- Create, deliver and deliver
- Drive stakeholder value
- High Velocity IT
- Direct, plan and improve.

In addition, there is preparation for the ITIL 4 MP transition exam by discussing an example exam.

This training includes a voucher for the official, internationally recognized exam and one online-resit in case you do not pass the exam the first time.

The costs of the exam voucher are included in the price of the training. Shortly after the start of the training you will receive a voucher with which you can reserve your exam.

Bear in mind that you must plan your exam at least 5 working days in advance.

For more info check: <https://academy.capgemini.nl/en/topic/exams-capgemini-academy>

Who should attend ITIL®4 Managing Professional Transition training including exam voucher

This training is for people who carry out activities in ITIL® processes or who are involved in the design or improvement of the IT Service Management environment.

For example, you are a:

- Service Desk employee
- Change manager
- Service Manager
- Delivery manager
- 2nd line support employee

In addition, this training is suitable for participants who want to gain insight into the most recent version of ITIL®, want to obtain the ITIL® Foundation certificate or want to follow a further training in ITIL®.

To comply with the international standard, the training material is in English, so we recommend that you also take the exam in English.

Prerequisites

To be eligible for the ITIL 4 Managing Professional Transition training and certification, you must already be in possession of the ITIL Expert certification OR have a minimum of 17 credits obtained from training and exams based on the previous ITIL version.

Objectives

Employees with a recognised ITIL certification do not need to re-run the entire ITIL certification track, but can only have 1 training and 1 exam to continue their recognition in ITIL.

Exam Information

- Exam duration (minutes): 90 min
- % extra time for non-native speakers: 25%
- Number of exam questions: 40
- Minimum to pass out of total questions: 28
- Exam style: Multiple choice
- Open Book: No

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An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

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