

Professional Communication

Group Training

Training code CGALITPCCD

Spoken Language Dutch

Language Materials Dutch

Dayparts 2

Price €750,00

excl. VAT No extra costs.

What is Professional Communication

The objective of this intensive, interactive workshop Professional Communication is to make your professional communication more efficient and effective.

You learn to listen more actively and reflectively at multiple levels, and to give better feedback in a professional manner. You also learn to report better, at the right abstraction level, tailored to the target group.

We will work in an interactive, intensive manner in this workshop Professional Communication.

The following themes are introduced and together we delve into them:

- Active listening
- · Reflective listening
- Provide professional feedback
- Transactional Analysis
- Professional reporting

Who should attend Professional Communication

For every professional who wants to get the best out of themselves and others every day, such as:
The target group for this training consists of professionals with a managerial or coordinating role. For example: team, project, program and department leaders, but also Product Owners and Scrummasters.

Learn and experience in this intensive, interactive workshop how you can effectively influence your client (s), your stakeholders and your team members based on your leadership role. Experience how important it is to steer effectively by giving (and receiving) the right (core) message at the right level and from the right position.

You also learn how you can better respond to this in daily practice as a manager and how you can further increase your effectiveness in your leadership.



Prerequisites

LEAD IT - Insights Discovery

Objectives

The goal of this intensive, interactive workshop Professional Communication is to make your professional communication more efficient and effective.

You learn to listen more actively and reflectively at multiple levels, and to give better feedback in a professional manner. You also learn to report better, at the right abstraction level, tailored to the target group.

If a third-party copyright applies to this course, you will find the copyright on https://academy.capgemini.nl/en/topic/trademarks/

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check https://academy.capgemini.com/. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals academy.capgemini.nl