

VeriSM™ Foundation e-learning including exam voucher

Anytime Anyplace

Training code	CGAVERSMEE
Spoken Language	English
Language Materials	English
Price	€500,00 excl. VAT No extra costs.

What is VeriSM™ Foundation e-learning including exam voucher

VeriSM™ helps organizations understand and respond to the challenges of service management in the digital age. It creates a service management model in which all capabilities and responsibilities of the organization are deployed in delivering superior service.

VeriSM™ is a business service management approach for the digital age, focused on the vision of service management. The VeriSM™ model enables organizations to produce and deliver the right product or service to their consumers at the right time, while tailoring and tailoring to the type of business, size of organization, business priorities, organizational culture and even the nature of the individual project or service.

In the VeriSM™ model, the principles of governance and service management are relatively stable elements, which only change as the needs of the organization change. The Management Mesh is flexible and can be adapted as needed for products and services, for example to integrate a new management practice or a new technology. The product or service is defined, produced, delivered and supported in four phases (Define, Produce, Provide and React).

VeriSM™ is a registered trademark of IFDC.

Who should attend VeriSM™ Foundation e-learning including exam voucher

The e-learning is intended for employees of an IT organization. VeriSM Foundation is for anyone who works with (or wants to work with) products and services enabled by technology. It's an ideal entry-level for those wanting to work in IT, service management or with digital services.

Prerequisites

There are no specific entry requirements for this course. It is recommended that the participant is working in or dealing with an IT organization.

Objectives

VeriSM Foundation is for anyone who works with (or wants to work with) products and services enabled by technology. It's an ideal entry-level for those wanting to work in IT, service management or with digital services.

Exam Information

- Exam duration (minutes): 90 min
- % extra time for non-native speakers: 0%
- Number of exam questions: 30
- Minimum to pass out of total questions: 20
- Exam style: Multiple choice
- Open Book: Yes

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Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

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