

## ITIL® 4 Leader Digital and IT Strategy training (EN)

### Group Training

Training code	CGAIT4DTCD
Spoken Language	English
Language Materials	English
Dayparts	6
Price	€2.150,00 excl. VAT No extra costs.

### What is ITIL®4 Leader Digital and IT Strategy

During the training days, we focus on completing the four practical assignments (assignments) that are an integral part of the certification. Successful execution of these assignments is a condition for taking the exam. The specific exam topics are discussed during the training.

The specific topics covered are:

- Strategic approaches enabled by digital and information technology
- How to use a digital strategy to respond to digital disruption.
- How to implement a digital and IT strategy.
- The ITIL key concepts in relation to Digital and IT Strategy (DITS).
- Using the ITIL guiding principles in DITS decision-making and activities.
- The relationship between the DITS concepts and the ITIL SVS, and how to use it to create value.
- How to use DITS to remain viable in environments disrupted by digital technology.
- How to achieve customer/market relevance and operational excellence.
- DITS risks and opportunities.
- Steps and techniques involved in defining and advocating DITS.

The important practices that are central to this are:

- Portfolio Management
- Strategy Management
- Knowledge Management
- Architecture Management
- Continuous Improvement
- Risk Management
- Organizational Change Management
- Relationship Management
- Project Management



- Service Financial Management
- Workforce and Talent Management
- Measurement and Reporting Management

## Who should attend ITIL®4 Leader Digital and IT Strategy

Digital and IT Strategy will be invaluable for leaders across your organization, including directors, department heads, and aspiring C-Suite professionals.

### Prerequisites

Minimum of three years IT management experience

You have the official ITIL4 Foundation certificate or you have the Managing Professional Certificate.

If you have passed the multiple choice exam after the training and some self-study, you will receive the ITIL 4 Leader Digital and IT Strategy certificate.

During this training you need a laptop with access to internet.

### Objectives

The ITIL DITS training is particularly relevant for anyone working or aspiring to a leadership level within an IT organization. The certification focuses on the strategic work to develop a strategy for the organization using ITIL practices.

The course will help you to:

- develop a cross-organizational digital strategy
- craft a digital vision
- drive operational excellence
- respond to digital disruption
- enable a sustainable business
- strategically manage risk
- develop digital leaders for the future.
- During the training we will work on a number of cases. The assessment of the elaboration of these cases is also part of the exam.

If a third-party copyright applies to this course, you will find the copyright on <https://academy.capgemini.nl/en/topic/trademarks/>

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <https://academy.capgemini.com/>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

---

## About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals  
[academy.capgemini.nl](https://academy.capgemini.nl)

IN/3A-018.18