

## ITIL® 4 Leader Digital and IT Strategy e-learning

### e-Learning

Training code	CGAIT4DTEE
Spoken Language	<?php?> English
Language Materials	English
Price	€900,00 excl. VAT No extra costs.

### What is ITIL®4 Leader Digital and IT Strategy e-learning

Service providers deliver their services in a world that is increasingly digitalizing. In order to be successful in the future, having a digital strategy is essential. This training covers all aspects that are important when formulating a digital strategy. During the e-learning, you will work on four practical assignments that are an integral part of the certification. The specific exam topics are discussed during the training. The specific topics that are covered are:

- Strategic approaches enabled by digital and information technology.
- How to use a digital strategy to respond to digital disruption.
- How to implement a digital and IT strategy.
- The ITIL®4 key concepts in relation to Digital and IT Strategy (DITS).
- Using the ITIL®4 guiding principles in DITS decision-making and activities.
- How to use DITS to remain viable in environments disrupted by digital technology.
- How to achieve customer/market relevance and operational excellence.
- DITS risks and opportunities.
- Steps and techniques involved in defining and advocating DITS.

The important practices that are central to this are:

- Portfolio Management
- Strategy Management
- Knowledge Management
- Architecture Management
- Continuous Improvement
- Risk Management
- Organizational Change Management
- Relationship Management
- Project Management
- Service Financial Management
- Workforce and Talent Management



- Measurement and Reporting Management

## Who should attend ITIL®4 Leader Digital and IT Strategy e-learning

- IT Managers: Oversee IT operations and ensure alignment with business goals.
- Digital Transformation Leaders: Drive digital initiatives and manage change within the organization.
- CIOs and CTOs: Develop and implement IT strategies that support business objectives.
- IT Consultants: Provide expert advice on IT strategy and digital transformation.
- Project Managers: Manage IT projects with a focus on strategic outcomes.
- Business Analysts: Analyze business needs and translate them into IT solutions.
- Service Managers: Ensure IT services meet business requirements and deliver value.
- Risk Managers: Identify and mitigate risks associated with digital and IT strategies.
- Enterprise Architects: Design and implement IT architectures that support strategic goals.
- Organizational Change Managers: Manage the human aspects of digital transformation.

### Prerequisites

Participants should have the ITIL®4 foundation certificate and have experience in IT management. Familiarity with digital transformation concepts is beneficial but not required.

### Objectives

At the end of the training you will be able to:

- Craft a digital vision.
- Develop a cross-organizational digital strategy.
- Drive operational excellence.
- Respond to digital disruption.
- Enable a sustainable business.
- Strategically manage risk.
- Develop digital leaders for the future.

This course is designed to help you navigate the complexities of digital transformation and lead your organization to success.

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