

## Lean IT Foundation e-learning

### e-Learning

Training code	CGALEITFEE
Spoken Language	<?php?> English
Language Materials	English
Price	<b>€800,00</b> excl. VAT No extra costs.

### What is Lean IT Foundation e-learning

The Lean IT Foundation e-learning is designed for IT management or development organizations that aim to function more effectively, efficiently, and swiftly. This course focuses on the application of Lean in IT processes, a concept that has seen significant development in recent years following its successful application in manufacturing and services. The course provides basic knowledge and insight about the application of Lean in an IT environment, preparing you for the APMG exam Lean IT Foundation and the associated certification. The course takes four half-days to complete and provides access to a separate APMG exam and certification.

### Who should attend Lean IT Foundation e-learning

- IT Managers: Gain insights into Lean management techniques to improve your team's efficiency.
- IT Developers: Learn Lean principles to streamline your development processes.
- IT Consultants: Equip yourself with Lean IT knowledge to provide better advice to your clients.
- IT Analysts: Understand Lean IT tools to improve your analytical skills.
- Project Managers: Implement Lean principles to manage your projects more effectively.

### Prerequisites

There are no prerequisites for this course. However, a basic understanding of IT processes is beneficial.

### Objectives

At the end of the training, you will be able to:

- Understand the concept of Lean and its development.
- Identify the key elements of Lean and the concept of waste, variation, and inflexibility.
- Gain knowledge of Customer value, Voice of the Customer, CTQ Process improvement, Value Stream Mapping Performance, and KPIs.

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- Understand the organizational preconditions for the introduction of Lean.
- Apply Lean behavior and attitude in your daily work.
- Use visual management and the Day and Week boards.
- Apply Lean IT (analysis) tools: Voice of the Customer, SIPOC, Critical to Quality, Value Stream Map, KPIs, and Personal “change story”.

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An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

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