

ITIL®4 Specialist High-velocity IT (EN)

Group Training

Training code	CGAIT4HVCE
Spoken Language	English
Language Materials	English
Dayparts	6
Price	€2.150,00 excl. VAT No extra costs.

What is ITIL®4 Specialist High-velocity IT

A high velocity IT organization is an organization where speed is somehow essential to differentiate yourself in the marketplace. The topics covered in this course are:

- Concepts regarding the high-velocity nature of the digital enterprise, including the demand it places on IT.
- The digital product lifecycle in terms of the ITIL®4 operating model.
- The importance of the ITIL®4 Guiding Principles and other fundamental concepts for delivering high velocity IT.
- How speed contributes to achieving value with digital products.

Who should attend ITIL®4 Specialist High-velocity IT

- IT Managers: Oversee IT operations and ensure alignment with business goals.
- Digital Transformation Leaders: Drive digital initiatives and manage change within the organization.
- IT Service Managers: Manage and improve IT service delivery and performance.
- Project Managers: Lead IT projects with a focus on high-velocity environments.
- IT Consultants: Provide expert advice on ITIL®4 practices and high-velocity IT strategies.
- Business Analysts: Analyse business needs and align IT services to meet those needs.
- DevOps Engineers: Implement and manage DevOps practices in high-velocity IT settings.
- IT Operations Managers: Ensure efficient and effective IT operations in a fast-paced environment.
- Product Managers: Oversee the lifecycle of digital products from conception to delivery.
- IT Governance Managers: Ensure IT processes and policies comply with organizational standards.

Prerequisites

Participants should have the ITIL®4 foundation certificate and have experience in IT management. Familiarity with digital transformation and IT service management is beneficial but not required.



Objectives

At the end of the training you will be able to:

- Understand the high-velocity nature of digital enterprises and the demands on IT.
- Apply ITIL®4 Guiding Principles to high-velocity IT environments.
- Navigate the digital product lifecycle using the ITIL®4 operating model.
- Contribute to achieving value with digital products.
- Implement best practices for high-velocity IT in your organization.

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