

# TMAP quality for cross-functional teams (EN)

## **Group Training**

Training code CGATMCFTCE

Spoken Language English

Language Materials English

Dayparts 6

Price €2.000,00

excl. VAT No extra costs.

#### What is TMAP quality for cross-functional teams

In today's fast-paced IT world, cross-functional teams are expected to deliver business value with the right quality at speed. The TMAP® Quality for Cross-Functional Teams training supports this new way of working towards built-in quality which goes beyond just testing. This course will provide you with the knowledge and skills to effectively contribute to achieving business value by IT delivery.

### Who should attend TMAP quality for cross-functional teams

- Software Developers: Learn how to incorporate quality into every step of the development process.
- Quality Assurance Specialists: Enhance your skills in ensuring the quality of the products delivered by your team.
- Business Analysts: Learn how to define requirements that will ensure the delivery of business value.
- Operations Engineers: Understand how to support the delivery of high-quality products in a DevOps environment.

#### **Prerequisites**

Basic understanding of IT delivery models, especially DevOps, and experience working in a cross-functional team is recommended.

#### Objectives

At the end of the training you will be able to:

• Understand the VOICE model for achieving business value by IT delivery



- Understand IT delivery models, especially DevOps
- Understand the role of cross-functional teams in continuous quality engineering
- Understand the whole-team approach and its relevance for Dev and Ops people
- Gain knowledge on various QA & testing topics such as reviewing and pull-requests, continuous
  improvement and metrics, continuous everything, test automation and CI/CD pipeline, total cost of
  quality, indicators, reporting and alerting, quality measures, personal, interpersonal and team skills,
  test varieties (performance, usability, security testing and more), experience-based testing:
  exploratory testing and mob testing, test design: boundary value analysis, path coverage, condition
  oriented testing, code coverage and mutation testing.

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