

## TMAP quality for cross-functional teams (EN)

### Group Training

Training code	CGATMCFTCE
Spoken Language	English
Language Materials	English
Dayparts	6
Price	€1.900,00 excl. VAT No extra costs.

### What is TMAP quality for cross-functional teams

In today's IT world cross-functional teams are expected to deliver business value with the right quality at speed. TMAP® supports this new way of working towards built-in quality which goes beyond just testing.

### Who should attend TMAP quality for cross-functional teams

This training course is for all people working in or with high-performance IT delivery teams (such as DevOps and Scrum). Relevant roles include business analysts, product owners, developers, operations people, quality engineers, testers, users, scrum masters, agile coaches, release train engineers, etc.

#### Prerequisites

For this training course basic knowledge of information technology, working in teams and an Agile way of working is required.

#### Objectives

During this training course the participants (that typically are a member of a cross-functional team in any role) will get knowledge and practical experience with the following QA & testing subjects:

- The VOICE model for achieving business value by IT delivery
- IT delivery models, especially DevOps
- Cross-functional teams and continuous quality engineering
- The whole-team approach and relevance for Dev and Ops people
- QA & testing topics such as:
- Reviewing and pull-requests

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- Continuous improvement and metrics
- Continuous everything, test automation and CI/CD pipeline
- Total cost of quality
- Indicators, reporting and alerting
- Quality measures
- Personal, interpersonal and team skills
- Test varieties (performance -, usability -, security testing and more)
- Experience-based testing: exploratory testing and mob testing
- Test design: boundary value analysis, path coverage, condition oriented testing, code coverage and mutation testing.

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