

## Lean IT Kaizen e-learning

### e-Learning

Training code	CGALITKFEE
Spoken Language	<?php?> English
Language Materials	English
Price	<b>€800,00</b> excl. VAT No extra costs.

### What is Lean IT Kaizen e-learning

The Lean IT Kaizen e-learning is a specialized course that focuses on the application of Lean principles within IT processes. It provides tools for continuous improvement, enabling you to apply these principles in your own company. The course goes a step further than the foundation training, covering the Kaizen (change for the good) approach and the DMAIC management cycle in detail. A Lean IT Kaizen Lead can come from any layer and any department of the IT organization.

### Who should attend Lean IT Kaizen e-learning

- IT Managers: Learn to streamline IT processes and increase value for customers.
- IT Professionals: Gain skills to identify and define problems, and apply improvement methods.
- Quality Analysts: Understand how to draw up a data collection plan and analyze underlying causes of problems.
- Project Managers: Learn how to organize and lead a Kaizen event.
- Process Owners: Understand how to ensure the sustainability of improvements.

### Prerequisites

There are no specific prerequisites for this course. However, a basic understanding of IT processes and Lean principles is beneficial.

### Objectives

At the end of the training you will be able to:

- Organize a Kaizen event
- Lead a Kaizen event
- Transfer knowledge about the DMAIC model to others
- Identify and define problems
- Draw up a data collection plan

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- Analyze underlying causes of problems
- Understand different improvement methods and know how to apply them
- Draw up a management plan
- Ensure sustainability of improvements

The course extensively discusses organizing and executing a Kaizen event, and shows how the outcomes of a Kaizen event can be recorded and communicated using the A3 method. The aim of the training is to provide you with knowledge which you learn to apply through practical assignments.

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