

# Handling Team disagreements

### **Group Training**

Training code CGAHTDSACE

Spoken Language English

Language Materials English

Dayparts 5

Price €1.750,00

excl. VAT No extra costs.

### What is Handling Team disagreements

Handling Team Disagreements is a comprehensive training program designed to equip participants with the skills and knowledge to effectively manage and resolve conflicts within teams. Utilizing the principles of Deep Democracy and ORSC (Organization and Relationship Systems Coaching), this course delves into the dynamics of team disagreements, offering practical tools and theoretical insights to foster a collaborative and harmonious work environment. Participants will learn to identify the root causes of conflicts, facilitate open communication, and implement strategies to turn disagreements into opportunities for growth and innovation.

## Who should attend Handling Team disagreements

This training is great for:

- Team Leaders: Enhance your leadership skills by learning to manage and resolve conflicts within your team.
- Project Managers: Gain tools to handle disagreements that arise during project execution, ensuring smooth project delivery.
- HR Professionals: Equip yourself with conflict resolution strategies to support teams and improve workplace harmony.
- Executives: Understand the dynamics of team conflicts and learn to foster a culture of open communication and collaboration.
- Consultants: Add conflict resolution techniques to your toolkit to better support your clients.
- Team Members: Learn to navigate and resolve conflicts with peers, contributing to a positive team environment.
- Coaches: Integrate Deep Democracy and ORSC methodologies into your coaching practice to help clients manage team dynamics.
- Facilitators: Develop skills to guide teams through conflicts and enhance group decision-making processes.
- Organizational Development Professionals: Implement strategies to address and resolve conflicts



within organizational systems.

• Trainers: Enhance your training programs with conflict resolution techniques and theories.

#### **Prerequisites**

Participants should have a basic understanding of team dynamics and experience working in team settings. No prior knowledge of Deep Democracy or ORSC is required.

#### Objectives

At the end of the training you will be able to:

- Identify the root causes of team disagreements.
- Apply Deep Democracy and ORSC methodologies to resolve conflicts.
- Facilitate open and constructive communication within teams.
- Implement strategies to turn conflicts into opportunities for growth.
- Foster a collaborative and harmonious team environment.
- Enhance your leadership and conflict resolution skills.
- Support teams in navigating and resolving disagreements effectively.

If a third-party copyright applies to this course, you will find the copyright on <a href="https://academy.capgemini.nl/en/topic/trademarks/">https://academy.capgemini.nl/en/topic/trademarks/</a>

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <a href="https://academy.capgemini.com/">https://academy.capgemini.com/</a>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

## **About Capgemini Academy**

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals academy.capgemini.nl

N/3A-018.18