

## Learning plan **BiSL** and **Functional Management**

Choose what you need to develop yourself Based on the e-Competence Framework\*

#### Develop in General Functional management (C1 C2 C3 C4 E5)

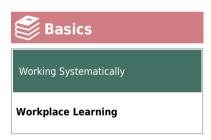
<b>₿ Basics</b>				
BiSL4® Foundation (NL)	Business Proces Management Orientation	Consultancy Skills - Communication (EN)	Consultancy Skills - Communication (NL)	Empathic Listening (EN)
Group Dutch Dayparts: 4	Group Training Dayparts: 2	<b>Group English</b> Dayparts: 5	Group Training Dayparts: 5	Group Training Dayparts: 1
Empathic Listening (NL)	Facilitating Workshops - Foundation (EN)	Facilitating Workshops - Foundation (NL)	Process Modeling and Analysis	To-the-point Writing
Group Training Dayparts: 1	<b>Group English</b> Dayparts: 6	<b>Group Dutch</b> Dayparts: 6	Group Training Dayparts: 8	Workplace Learning

Working with Business Cases

**Group Training** Dayparts: 2

Advanced State of the Control of the				
Coaching: the approach (EN)	Coaching: the approach (NL)	Consultancy Skills - Advising (EN)	Consultancy Skills - Advising (NL)	Facilitating Workshops - Practitioner (EN)
<b>Group Training</b> Dayparts: 7	Group Training Dayparts: 7	<b>Group Training</b> Dayparts: 5	<b>Group Training</b> Dayparts: 5	<b>Group Training</b> Dayparts: 6
Facilitating Workshops - Practitioner (NL)	Lean IT Foundation e-learning			
Group Training Dayparts: 6	e-Learning			

#### Develop in Use Management (C1)





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#### Develop in Change control (C2)

**Group Training** Dayparts: 4

<b>Basics</b>				
Architecture Fundamentals (EN)	Architecture Fundamentals (NL)	ITIL® 4 Specialist Drive Stakeholder Value (EN)	ITIL® 4 Specialist Drive Stakeholder Value (EN) e-learning	ITIL® 4 Specialist Drive Stakeholder Value (NL)
<b>Group Training</b> Dayparts: 4	<b>Group Training</b> Dayparts: 4	<b>Group Training</b> Dayparts: 6	e-Learning	<b>Group Training</b> Dayparts: 6
ITIL®4 Foundation (EN)	ITIL®4 Foundation (NL)	ITIL®4 Foundation blended (EN)	ITIL®4 Foundation e-learning (EN)	ITIL®4 Specialist High-velocity IT (EN)
<b>Group Training</b> Dayparts: 4	<b>Group Training</b> Dayparts: 4	Blended learning Dayparts: 2	e-Learning	<b>Group Training</b> Dayparts: 6
ITIL®4 Specialist High-velocity IT (NL)	ITIL®4 Specialist High-velocity IT e- learning (EN)	ITIL®4 Strategist Direct, Plan and Improve (EN)	ITIL®4 Strategist Direct, Plan and Improve (EN) e-learning	ITIL®4 Strategist Direct, Plan and Improve (NL)
<b>Group Training</b> Dayparts: 6	e-Learning	<b>Group Training</b> Dayparts: 6	e-Learning	Group Training Dayparts: 6
PM² Foundation (EN)	PRINCE2® V7 Foundation e-learning (EN)			
Group Training Dayparts: 4	e-Learning			

Advanced Service Control of the Cont				
ITIL®4 Specialist Create, Deliver and Support (EN)	ITIL®4 Specialist Create, Deliver and Support (EN) e-Learning	ITIL®4 Specialist Create, Deliver and Support (NL)	Present Professionally - Fundamentals (EN)	Present Professionally - Fundamentals (NL)
<b>Group Training</b> Dayparts: 6	e-Learning	Group Training Dayparts: 6	<b>Group Training</b> Dayparts: 4	Group Training Dayparts: 4
Realistic persuasion				



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#### Develop in Functionality management (C2 D11)

<b>S</b> Basics				
Architecture Fundamentals (EN)	Architecture Fundamentals (NL)	ITIL® 4 Specialist Drive Stakeholder Value (EN)	ITIL® 4 Specialist Drive Stakeholder Value (EN) e-learning	ITIL® 4 Specialist Drive Stakeholder Value (NL)
<b>Group Training</b> Dayparts: 4	<b>Group Training</b> Dayparts: 4	<b>Group Training</b> Dayparts: 6	e-Learning	<b>Group Training</b> Dayparts: 6
ITIL®4 Foundation (EN)	ITIL®4 Foundation (NL)	ITIL®4 Foundation blended (EN)	ITIL®4 Foundation e-learning (EN)	ITIL®4 Specialist High-velocity IT (EN)
<b>Group Training</b> Dayparts: 4	<b>Group Training</b> Dayparts: 4	Blended learning Dayparts: 2	e-Learning	<b>Group Training</b> Dayparts: 6
ITIL®4 Specialist High-velocity IT (NL)	ITIL®4 Specialist High-velocity IT e- learning (EN)	ITIL®4 Strategist Direct, Plan and Improve (EN)	ITIL®4 Strategist Direct, Plan and Improve (EN) e-learning	ITIL®4 Strategist Direct, Plan and Improve (NL)
<b>Group Training</b> Dayparts: 6	e-Learning	Group Training Dayparts: 6	e-Learning	Group Training Dayparts: 6
PM² Foundation (EN)	PRINCE2® V7 Foundation e-learning (EN)	Requirements Analysis		
Group Training Dayparts: 4	e-Learning	Group Training Dayparts: 4		

Advanced				
ITIL®4 Specialist Create, Deliver and Support (EN)	ITIL®4 Specialist Create, Deliver and Support (EN) e-Learning	ITIL®4 Specialist Create, Deliver and Support (NL)		
Group Training Dayparts: 6	e-Learning	Group Training Dayparts: 6		

### Develop in Needs management (D11)

<b>S</b> Basics		
Handling Politics	Problem & Change analysis (EN)	Workshop Problem & Change analysis (NL)
Workplace Learning	Group Training Dayparts: 4	Group Training Dayparts: 4

Advanced		
Present Professionally - Fundamentals (EN)	Present Professionally - Fundamentals (NL)	
Group Training Dayparts: 4	Group Training Dayparts: 4	