

Develop in General Functional management (C1 C2 C3 C4 E5)

Basics

BiSL4® Foundation (NL)	Business Proces Management Orientation	Consultancy Skills - Communication (EN)	Consultancy Skills - Communication (NL)	Empathic Listening (EN)
Group Dutch Dayparts: 4	Group Training Dayparts: 2	Group English Dayparts: 5	Group Training Dayparts: 5	Group Training Dayparts: 1
Empathic Listening (NL)	Facilitating Workshops - Foundation (EN)	Facilitating Workshops - Foundation (NL)	Process Modeling and Analysis	To-the-point Writing
Group Training Dayparts: 1	Group English Dayparts: 6	Group Dutch Dayparts: 6	Group Training Dayparts: 8	Workplace Learning
Working with Business Cases				
Group Training Dayparts: 2				

Advanced

Coaching: the approach (EN)	Coaching: the approach (NL)	Consultancy Skills - Advising (EN)	Consultancy Skills - Advising (NL)	Facilitating Workshops - Practitioner (EN)
Group Training Dayparts: 7	Group Training Dayparts: 7	Group Training Dayparts: 5	Group Training Dayparts: 5	Group Training Dayparts: 6
Facilitating Workshops - Practitioner (NL)	Lean IT Foundation e-learning			
Group Training Dayparts: 6	e-Learning			

Develop in Use Management (C1)

Basics

Working Systematically
Workplace Learning

*Our learningplans are based on the e-Competence Framework (e-CF)
Read more about this on academy.capgemini.nl/en/topic/e-cf

Develop in Change control (C2)

 Basics

Architecture Fundamentals (EN) Group Training Dayparts: 4	Architecture Fundamentals (NL) Group Training Dayparts: 4	ITIL® 4 Specialist Drive Stakeholder Value (EN) Group Training Dayparts: 6	ITIL® 4 Specialist Drive Stakeholder Value (EN) e-learning e-Learning	ITIL® 4 Specialist Drive Stakeholder Value (NL) Group Training Dayparts: 6
ITIL®4 Foundation (EN) Group Training Dayparts: 4	ITIL®4 Foundation (NL) Group Training Dayparts: 4	ITIL®4 Foundation blended (EN) Blended learning Dayparts: 2	ITIL®4 Foundation e-learning (EN) e-Learning	ITIL®4 Specialist High-velocity IT (EN) Group Training Dayparts: 6
ITIL®4 Specialist High-velocity IT (NL) Group Training Dayparts: 6	ITIL®4 Specialist High-velocity IT e-learning (EN) e-Learning	ITIL®4 Strategist Direct, Plan and Improve (EN) Group Training Dayparts: 6	ITIL®4 Strategist Direct, Plan and Improve (EN) e-learning e-Learning	ITIL®4 Strategist Direct, Plan and Improve (NL) Group Training Dayparts: 6
PM² Foundation (EN) Group Training Dayparts: 4	PRINCE2® V7 Foundation e-learning (EN) e-Learning			

 Advanced

ITIL®4 Specialist Create, Deliver and Support (EN) Group Training Dayparts: 6	ITIL®4 Specialist Create, Deliver and Support (EN) e-Learning e-Learning	ITIL®4 Specialist Create, Deliver and Support (NL) Group Training Dayparts: 6	Present Professionally - Fundamentals (EN) Group Training Dayparts: 4	Present Professionally - Fundamentals (NL) Group Training Dayparts: 4
Realistic persuasion Group Training Dayparts: 4				

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Develop in Functionality management (C2 D11)

Basics

Architecture Fundamentals (EN)	Architecture Fundamentals (NL)	ITIL® 4 Specialist Drive Stakeholder Value (EN)	ITIL® 4 Specialist Drive Stakeholder Value (EN) e-learning	ITIL® 4 Specialist Drive Stakeholder Value (NL)
Group Training Dayparts: 4	Group Training Dayparts: 4	Group Training Dayparts: 6	e-Learning	Group Training Dayparts: 6
ITIL®4 Foundation (EN)	ITIL®4 Foundation (NL)	ITIL®4 Foundation blended (EN)	ITIL®4 Foundation e-learning (EN)	ITIL®4 Specialist High-velocity IT (EN)
Group Training Dayparts: 4	Group Training Dayparts: 4	Blended learning Dayparts: 2	e-Learning	Group Training Dayparts: 6
ITIL®4 Specialist High-velocity IT (NL)	ITIL®4 Specialist High-velocity IT e-learning (EN)	ITIL®4 Strategist Direct, Plan and Improve (EN)	ITIL®4 Strategist Direct, Plan and Improve (EN) e-learning	ITIL®4 Strategist Direct, Plan and Improve (NL)
Group Training Dayparts: 6	e-Learning	Group Training Dayparts: 6	e-Learning	Group Training Dayparts: 6
PM² Foundation (EN)	PRINCE2® V7 Foundation e-learning (EN)	Requirements Analysis		
Group Training Dayparts: 4	e-Learning	Group Training Dayparts: 4		

Advanced

ITIL®4 Specialist Create, Deliver and Support (EN)	ITIL®4 Specialist Create, Deliver and Support (EN) e-Learning	ITIL®4 Specialist Create, Deliver and Support (NL)
Group Training Dayparts: 6	e-Learning	Group Training Dayparts: 6

Develop in Needs management (D11)

Basics

Handling Politics	Problem & Change analysis (EN)	Workshop Problem & Change analysis (NL)
Workplace Learning	Group Training Dayparts: 4	Group Training Dayparts: 4

Advanced

Present Professionally - Fundamentals (EN)	Present Professionally - Fundamentals (NL)
Group Training Dayparts: 4	Group Training Dayparts: 4

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